

EQUITIES

# Reflections for Five Years of Global Leaders

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theAdvisory

Investment Insights and Thoughts from Brown Advisory

*The Global Leaders strategy is focused on delivering long-term performance by building a concentrated portfolio of market-leading companies from across the globe. We believe that companies that combine exceptional outcomes for their customers with strong leadership can generate high and sustainable returns on invested capital (ROIC) which can lead to outstanding shareholder returns.*

We have witnessed a host of macroeconomic, political and other events over the last five years since the launch of the Global Leaders strategy, not least of all the global COVID-19 pandemic. We are saddened by the considerable impact and disruption this is having on society globally.

Mick Dillon and Bertie Thomson, portfolio managers of the strategy, are keenly aware of the events that have disrupted markets over the last five years, yet equally aware of the risk to the portfolio if they let those events distract them from their research and investment decisions. Therefore, they try to keep it simple by focusing on businesses that deliver superior outcomes to customers. In their view, the best businesses serve their customers in some unique way, and over time should compound their advantages to deliver attractive investment returns for shareholders.

At a time like this, they believe it is even more important to focus on the two key elements of their process which they feel provide their greatest source of investment edge—their **long-term vision** and **understanding of human behaviour**. You can read more about their current thinking in their latest investment letter [Blinded by the Flashes of Light](#).

In this short reflective interview, we will draw upon a few of the areas that have helped shape Mick and Bertie's Global Leaders journey so far. The strategy passed its five-year milestone on 1st May delivering 4.7% annualised outperformance (net of fees) since inception, but consistent with our investment team's culture of continuous improvement, Mick and Bertie are eager and hungry for opportunities to learn and develop in the years ahead.

## Q&A

**At the heart of your investment selection process is an appreciation for the customer. Why is the customer such a big focus of yours?**

**Dillon:** For us, at the most basic level, if you don't have a customer you don't have a business! It's easy to lose sight of the essence of commerce: a transaction is a simple act, involving a buyer and a seller, of swapping one good or service for another. But it is those businesses that are able to go further by delivering something special to their customers that are of particular interest to us. The companies we seek are able to entice customers to return time after time, and this customer loyalty helps those companies maintain higher profits than their peers.

**Thomson:** We spend a considerable amount of time examining the different strategies that each franchise employs, in an effort to deduce whether the company has a competitive advantage that will enable it to keep satisfying its customers in a way that others can't. Breadth of research is an important aspect of this analysis, and where possible, we spend as much time as we can with competitors, customers and suppliers assessing how wide each company's economic moat is. We aren't looking for companies that simply provide good outcomes resulting in a relative competitive strength. We are looking for those companies that provide goods or services that satisfy the customer in a unique way, in turn giving the company a dominant and sustainable position among its peers. We call this the 'win-win' and believe evidence of this shows up in a company's return on invested capital (ROIC), which for us is a clear indicator of

## Empirical Research: High ROIC Tends To Show Persistency (So Time Can Be On Our Side)

S&P 500® Index, ROIC, 2003-2013 Data based on a McKinsey & Company study, "Valuation: Measuring and Managing the Value of Companies"

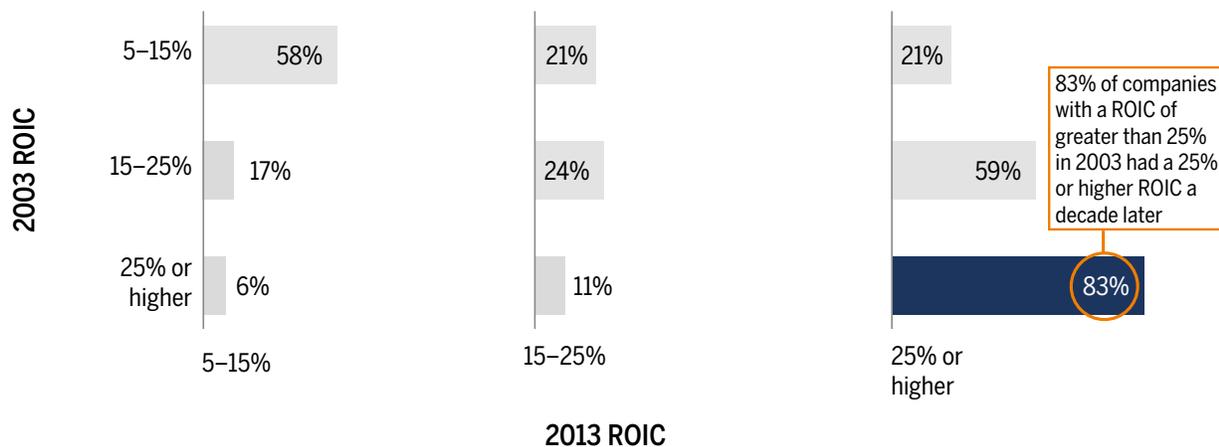


Chart reproduced with permission from McKinsey & Company as featured in the book, "Valuation: Measuring and Managing the Value of Companies, University Edition," 6th Edition, 2015. ROIC is calculated as percentage without goodwill. The selected sample is the S&P 500® Index.

**"We are looking for companies that provide goods or services that satisfy their customers in a unique way that gives the company a dominant and sustainable position among its peers. We call this the win-win."**

long-term success. According to a decade-long study by McKinsey & Company, companies that produce a ROIC in excess of 25% in 2003 still produced a ROIC in excess of 25% a decade later.

Further reading on this subject: [Q1 2016 Investment Letter](#).

**You often talk about portfolio managers being responsible for not just stock selection, but also capital allocation. Can you describe why this dual process is so important to you?**

**Thomson:** It continues to amaze us how little energy is dedicated to the subject of capital allocation in the investment management world. The overarching focus of the industry appears to us to be on the treasure hunt of picking winners (and avoiding losers), but we believe the question of how much to invest is mistakenly neglected. We are equally focused on stock selection and capital allocation, and as such we like to distinguish between the two processes. We believe it is ultimately the responsibility of the portfolio managers to turn great stock selection into even better returns. We will keep evolving both our processes with the ambition to deliver great stock picking (having more winners than losers) and great capital allocation (having more capital in our winners than our losers). In baseball terms this is defined as batting average (how often batters connect) and slugging percentage (their effectiveness when they connect). With the investment world seemingly more focused on batting averages, we'll share with you this evergreen quote from Michael Mauboussin:

*"Great investors recognize another uncomfortable reality about probability: the frequency of correctness doesn't really matter (batting average), what matters is how much money you make when you are right versus how much money you*

*lose when you are wrong (slugging percentage). This concept is very difficult to put into operation because of loss aversion, the idea that we suffer losses roughly twice as much as we enjoy comparably sized gains. In other words, we like to be right a lot more than to be wrong. But if the goal is grow the value of a portfolio, slugging percentage is what matters".*

Michael J. Mauboussin, 'Thirty Years: Reflections on the Ten Attributes of Great Investors'

Further reading on this subject: [Q1 2018 Investment Letter](#).

**Your focus on continuous learning and self-improvement is admirable, can you describe the ways you foster a continuous learning environment?**

**Dillon:** It would be arrogant to think that we could not continually learn and improve and I believe that successful investing shares a lot of similarities with elite sport. Process, practice, discipline, persistence, long-term focus, decisions under uncertainty with incomplete information, probability-based thinking, control of inputs not outputs, and skill mixed with luck are all traits common to both sport and investing. Using a coach is also an important part of self-improvement in both disciplines. I very much live to learn, and I read a lot across business and investment topics, as well as physics, pro-cycling and personal/team improvement.

**Thomson:** Mick and I are lucky enough to have been able to marry our interests together in our process to help us continually seek improvements. The part that fascinates me is trying to understand why we behave in certain ways in different scenarios—a deep dive into our human behaviour can help us learn from our mistakes.

One of the best ways we think we do this is by using a third-party "coach"—an objective evaluator from outside the firm that helps us analyse our investment decisions—to see where we added value and where we lost ground. Every part of using a coach is about seeking to move the probabilities into our favour, to help create better returns for our clients. We believe our coach helps us become better capital allocators by ironing out the damaging impact of human behaviour which can destroy capital values

if left unchecked. Over time, we have extended this process to develop a number of behavioural rules, probably the best example being our loss aversion rule which aims to minimise the impact of arguably the most damaging behavioural trait in our industry. Due to our inherent survival instinct, human beings feel pain twice as much as pleasure meaning that most investors find it difficult to face up to the pain of losing. As a result, we enforce a rule on ourselves when a position drops in value beyond a certain percentage: we either invest additional capital, as a confirmation of our confidence in our investment thesis, or exit the investment.

**Dillon:** Lastly I'd just add that Brown Advisory has always strived to create a collaborative environment for all colleagues where the views of each individual can be heard, and this is especially true of the way our investment team interacts. As we embark on the next five years of our strategy, we are thankful to be working alongside phenomenal colleagues in such a collaborative and supportive environment that keeps our clients' goals at the heart of what we do.

*Further reading on this subject: [Q1 2017 Investment Letter](#) and [Q1 2018 Investment Letter](#).*

### How do you think about sustainability within the portfolio?

**Thomson:** To us, corporate sustainability is primarily good business sense that goes hand-in-hand with value creation. As such, ESG research is an essential part of our Global Leaders investment strategy. It helps us to make intelligent choices about investments and to engage with company management teams on a wide variety of important topics that may affect their long-term prospects.

**Dillon:** As we discussed, our investment process centres on finding “win-win” relationships between the customer and the company, whereby the customer gets something special from the company and the company is rewarded with outstanding economics. Embedding ESG considerations into our investment analysis not only helps to shield our clients from business risks, but also helps us invest in companies where we see the

**“Sustainable investing is more than a fad—it is a welcome recalibration of perspective, from a short-term fixation on profits to a long-term view of value creation.”**

potential for a triple win—for the customer, the company and society or the environment.

Microsoft is an oft-cited example, but we also like the way Indonesia's Bank Rakyat—likely a less familiar name to many than Microsoft—has found innovative ways to tap into non-traditional growth drivers. Founded in 1896, PT Bank Rakyat Indonesia (BRI) has been partially government-owned since Indonesia's independence in 1950 and has played a critical role in promoting the government's social agenda by advancing subsidized credit for rural enterprises. At the end of 2018, BRI had approximately \$20 billion in loans outstanding to more than 10 million microborrowers in Indonesia. A decade ago, only one in five Indonesians had a bank account, and today, more than half of the country is “banked.” BRI also serves Indonesians who have no bank account, through its network of BRILink agents throughout the country. The number of BRILink agents grew by 230% between 2016 and 2019.

BRI is a crucial lender to the informal economy in these rural regions and leads the Indonesian microfinance market. Through this important

role, the company has been rewarded with approximately a 18% return on equity over the past five calendar years (2015-2019). Its rural credit infrastructure, combined with a community-based approach to lending, has created a difficult-to-replicate formula with low levels (2%) of non-performing loans that in our view has led to a wide competitive moat.<sup>1</sup> We believe that these are clear wins for society, the customer and the business and we believe that Bank Rakyat is well positioned to produce long-term growth for our clients.

*Further reading on this subject: [Global Leaders Sustainable Perspectives and Q3 2017 Investment Letter](#).*

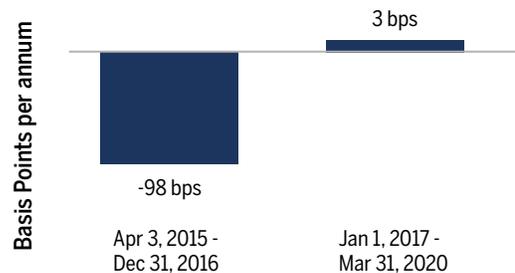
### What has been the biggest challenge or most painful loss over the last five years?

In 2016 we initiated a position in Novozymes, a high-quality franchise that dominates its industry by providing high-quality biodegradable solutions to customers in a diverse set of end markets ranging from bioethanol to household care. We used market weakness stemming from concerns about near-term growth when starting an investment in Novozymes. However, the company continued to underperform and in the fourth quarter of 2016 it cut guidance for the third time in just over a year as buyers became more price conscious. A supply-side change with increasing market

### Selling Strategy: Exit Decisively

As of 03/31/2020

Cumulative Loss From First Sale to Exit (basis points per annum)  
Global Leaders Representative Account



Source: Brown Advisory calculations. Past performance is not indicative of future results. The loss is calculated based on the price return of each stock from initial sell to exit date. The portfolio information provided is based on a representative Brown Advisory Global Leaders account and is provided as supplemental information. The information provided in this material is not intended to be and should not be considered to be a recommendation or suggestion to engage in or refrain from a particular course of action or to make or hold a particular investment or pursue a particular investment strategy, including whether or not to buy, sell, or hold any of the securities mentioned.

aggression from DuPont, the U.S. chemicals firm, impacted Novozymes's growth and research and development (R&D) monetization ability. On the basis of a broken thesis, we exited the position before the end of 2016, but with hindsight, we should have sold our investment as soon as we realised the thesis was broken. This investment played on our minds as a clear manifestation of the consequence of loss aversion. We have spent time analysing our selling behaviour over the years and have implemented a rule which gives us a week to exit a position following our decision to sell due to a broken thesis. Managers often lose alpha when selling and so did we until we implemented this rule in January 2017. In the almost two years prior to this we calculate that we lost nearly 1% a year to poor selling. In the three plus years after the implementation of this rule, our selling strategy has actually produced a positive return (see chart above).

<sup>1</sup> All company data sourced from PT Bank Rakyat Indonesia.

## How are you different from other quality global fund managers?

**Dillon:** There are some fantastic investors out there, including a number of high-profile global equity managers that we respect. Our style is a little different and in fact we believe it can often complement other managers. We believe our philosophy and process set us apart in ways we have highlighted in this interview. In terms of our portfolio positioning, we often see differences in our sector weightings compared to our peers, which for us is an outcome of our bottom-up stock selection process. In a concentrated portfolio of around 30 positions, we focus on conviction in our very best ideas to enable us to achieve alpha for our clients, and we are not afraid of looking different from the benchmark.

**Thomson:** Some managers have found success in owning consumer staples and defensive health care, but we find more attractive business models that fit our investment criteria in sectors such as technology, financials and industrials, which is where the bulk of our outperformance vs. our benchmark has come from over the last five years. We also expand our global reach to include emerging markets, not just developed markets, globally. Having said all this, we're certainly not trying to be all things to all people, and the global equity market is vast, plenty big enough for varying—and often complementary—styles.

**Dillon:** One thing I would add is that we think it's very important to eat our own cooking and we are heavily invested in this strategy alongside our clients. Ultimately, the fact that Brown Advisory is private and independent also helps to ensure that our goals are aligned with those of our clients.

## Finally, as avid readers, can you give us some recommendations?

Almost impossible to narrow down but for our five-year anniversary we give you our top six!

1. **Valuation: Measuring and Managing the Value of Companies** by McKinsey & Company (7th edition coming out soon)
2. **The Influential Mind: What the Brain Reveals About Our Power to Change Others** by Tali Sharot
3. **Margin of Safety: Risk Averse Value Investing Strategies for the Thoughtful Investor** by Seth A. Klarman
4. **Influence: The Psychology of Persuasion** by Robert B. Cialdini
5. **The Most Important Thing: Uncommon Sense for the Thoughtful Investor** by Howard Marks
6. **The Art of Execution: How the World's Best Investors Get it Wrong and Still Make Millions** by Lee Freeman-Shor

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# Global Leaders Composite

Year	Composite Total Gross Returns (%)	Composite Total Net Returns (%)	Benchmark Returns (%)	Composite 3-Yr Annualized Standard Deviation (%)	Benchmark 3-Yr Annualized Standard Deviation (%)	Portfolios in Composite at End of Year	Composite Dispersion (%)	Composite Assets (\$USD Millions)	GIPS Firm Assets (\$USD Millions)*
2018	-2.2	-2.8	-9.6	11.0	10.5	2	N/A	303	30,529
2017	35.1	34.0	24.0	N/A	N/A	2	N/A	77	33,155
2016	-0.6	-1.4	8.0	N/A	N/A	2	N/A	38	30,417
2015**	1.2	0.7	-4.4	N/A	N/A	2	N/A	24	43,746

\*\*Return is for period May 1, 2015 through December 31, 2015

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- \*For the purpose of complying with the GIPS standards, the firm is defined as Brown Advisory Institutional, the Institutional and Balanced Institutional asset management divisions of Brown Advisory. As of July 1, 2016, the firm was redefined to exclude the Brown Advisory Private Client division, due to an evolution of the three distinct business lines.
- The Global Leaders Composite aims to achieve capital appreciation by investing primarily in global equities. The strategy will invest in equity securities of companies that the portfolio manager believes are leaders within their industry or country, as demonstrated by an ability to deliver high relative return on invested capital over time. The minimum account market value required for composite inclusion is \$1.5 million.
- This composite was created in 2015.
- The benchmark is the FTSE All-World Net Index. This index is a free float market cap weighted index representing the performance of the large & mid cap stocks from the FTSE Global Equity Index Series. The index covers Developed & Emerging Markets. Base Value 100 as at December 31, 1986. "FTSE®", "Russell®", "MTS®", "FTSE TMX®" and "FTSE Russell" and other service marks and trademarks related to the FTSE or Russell indexes are trademarks of the London Stock Exchange Group companies. An investor cannot invest directly into an index. Benchmark returns are not covered by the report of the independent verifiers.
- As of January 1, 2019, the composite benchmark was changed from Russell Global Large-Cap Net Index to the FTSE All-World Net Index. The change was applied retroactively from the composite inception date. The Russell Global Large-Cap Net Index was decommissioned as of 12/31/2018 and is no longer published.
- Composite dispersion is an equal-weighted standard deviation of portfolio returns calculated for the accounts in the composite for the entire calendar year period. The composite dispersion is not applicable (N/A) for periods where there were five or fewer accounts in the composite for the entire period.
- Gross-of-fees performance returns are presented before management fees but after all trading commissions, and gross of foreign withholding taxes (if applicable). Net-of-fee performance returns reflect the deduction of actual management fees and all trading commissions. Other expenses can reduce returns to investors. The standard management fee schedule is as follows: 0.80% on the first \$50 million; 0.55% on the next \$50 million; 0.45% on the next \$50 million; and 0.40% on the balance over \$150 million. Further information regarding investment advisory fees is described in Part II A of the firm's form ADV. Actual fees paid by accounts in the composite may differ from the current fee schedule.
- The three-year annualized ex-post standard deviation measures the variability of the composite (using gross returns) and the benchmark for the 36-month period ended on December 31. The 3 year annualized standard deviation is not presented as of December 31, 2015, December 31, 2016 and December 31, 2017 because 36 month returns for the composite were not available (N/A) and the composite did not exist.
- Valuations and performance returns are computed and stated in U.S. Dollars. All returns reflect the reinvestment of income and other earnings.
- A complete list of composite descriptions, policies for valuing portfolios, calculating performance, and preparing compliant presentations are available upon request.
- Past performance does not indicate future results.
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## Past performance is not a guarantee of future performance and you may not get back amount invested.

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All financial statistics and ratios are calculated using information from FactSet as of the report date unless otherwise noted.

**ROIC** (Return on Invested Capital) is a calculation used to assess a company's efficiency at allocating the capital under its control to profitable investments, expressed as a percentage. Goodwill is an intangible asset for a company, such as brand name or intellectual property.

**Alpha** is a measure of performance on a risk-adjusted basis. Alpha takes the volatility (price risk) of a portfolio and compares its risk-adjusted performance to a benchmark index.